

Privacy Policy

Our Commitment to You

Vyde will safeguard the confidentiality and security of the information we obtain from you. This notice describes our privacy policy as it relates to the collection, protection and disclosure of such information resulting from credit card transactions only.

Collection of Information

Vyde will collect and use information obtained from credit card transactions only for business purposes. These business purposes include the payment of monthly fees and backlog fees. We also collect contact information, such as email and phone number, to provide you with updates about your account or services. We use this contact information to reach our through email, call, and SMS campaigns.

Data Protection and Storage

We employ security measures to protect and securely store your data and information. Your information is used in connection to the services we provide.

The credit card information provided by you to Vyde will be stored in a confidential manner. Our employees may access such information only when there is an appropriate business reason to do so, such as when a refund must be issued back to the credit card. We maintain physical, electronic and procedural safeguards to protect your information, and our employees are required to follow these privacy standards.

Disclosure of Your Information

Vyde does not disclose any nonpublic information (such as credit card numbers, their expiration dates, or other personal data) about our customers or former customers to anyone, except as required by law. We disclose information only when it is necessary or under circumstances where disclosure is required by law. Information may also be disclosed for audit purposes, to regulatory agencies or for other general administrative services. We do not disclose information about you to other entities who may want to sell their products to you.



Managing Your Preferences

Vyde allows you to customize the communication you receive and opt out of our texts and emails. To opt out of email campaigns, you can manage your preferences at the bottom of our emails. To opt out of SMS campaigns, you can reply "STOP." In addition, you can contact our team to opt out of communications at any time.